

Inclusive Design of Digital Solutions for Active and Healthy Ageing (AHA)



IDIH SHORT FACT SHEET

- Full Title: International Digital Health Cooperation for Preventive,
 Integrated, Independent and Inclusive Living
- Duration: May 2019 April 2022
- Aim: Promote and increase international collaboration to advance digital health in the EU and key Strategic Partner Countries to support active and healthy ageing (AHA) through innovation

9 Partners

4 EU Countries Strategic Partner Countries

36
months
(May 2019
- April 2022)

2.4
million €
(including partners'
own contribution)



PROJECT PARTNERS

9 partners – 4 from the EU and 5 from the Strategic Partner Countries: From research to industry through to governmental support organisations and networking platforms





BACKGROUND

The **population is rapidly ageing** in industrialised and emerging economies. Health risks need prevention, treatment of health issues needs assistance, as well as access to innovations not only for the elderly but also for other patient groups.

Health systems around the world should learn from each other. Sharing experiences, innovative approaches and best practices will be key to accelerating the progress of individual regions.

Joint efforts and mutual learning for the benefit of the society and industry on a global level is vital.

IDIH is operating as a catalyst for the international dialogue in digital health.







Supporting the further development of international cooperation in the digital transformation of health care

- IDIH will operate as a catalyst for the international dialogue in digital health.
- By identifying key opportunities and shared priorities for global cooperation in digital health, IDIH will set up a Digital Health Transformation Forum to foster collaboration between the EU and five Strategic Partner Countries.





IDIH's OBJECTIVES

To support the definition of common priorities to enhance strategic international cooperation in digital health.

2

To provide specific contributions to the international dialogue in digital health with the creation of a Digital Health Transformation Forum.

To facilitate the
exchanges
between RTI
stakeholders from
the EU and the
Strategic Partner
Countries in
digital health.

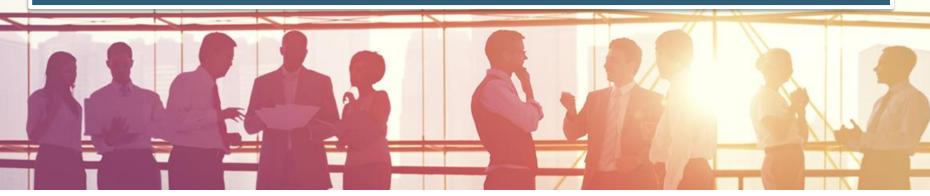
To **foster international collaboration** for digital solutions in

health care benefitting the society.

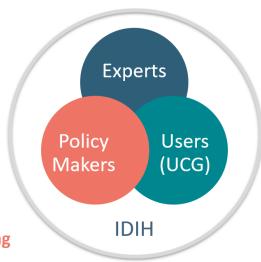


APPROACH

An expert-driven approach ensures the **involvement of RTI and policy stakeholders, as well as user associations** where relevant.



- IDIH has set-up an expert-driven "Digital Health Transformation Forum", gathering global top-notch experts, executives and advocacy groups with the aim to:
 - Pave a path that overcomes fragmentation in R&I Investments in AHA,
 - Tackle system biases in AHA e.g., in terms of gender, regions, cultures etc.,
 - Generate impact from EU and international programs,
 - Target future trends and drivers of high impact and disruption in AHA
- The "Digital Health Transformation Forum" is expected to become a **long-lasting** mechanism for an international dialogue.





EXPERT-DRIVEN APPROACH

Preventive care



Integrated care



Independent and connected living



Inclusive living



- IDIH has set-up an expert-driven "Digital Health Transformation Forum", consisting of 4 Expert Groups (EGs).
- The EGs has at least 6 members each, coming from research, technology, industry, advocacy groups, etc.
- The scientific exchange will be managed by an **Expert Group Chair** selected from the RTI community.
- The "Digital Health Transformation Forum" is expected to become a long-lasting mechanism for an international dialogue.



ensure the involvement of RTI, policy stakeholders, user associations where relevant.

Taking the context of society, techniquestry, but also the policy framaccount for the developments of a international cooperation

◆ IDIH PRODUCTS AND SERVICES (I)

1 IDIH Factsheets

Overview of the digital health research and innovation landscape in Strategic Partner Countries (CAN, CN, JP, KR, USA):

- Priorities within digital health and AHA
- Challenges,
- Relevant key programmes
- Key players in the field
- Strengths and weaknesses

Overview of international collaboration and

Success stories in digital Health bw EU and Strategic Partner Countries

2 IDIH Guidebooks

Updates on opportunities for researchers and innovators

- from IDIH Strategic Partner Countries under EU Funding
- from the EU under the American, Canadian, Chinese, Japanese and South Korean Funding Programmes

Access the factsheets:

Factsheet Canada



Factsheet China



Factsheet Japan



•Factsheet South Korea



Factsheet USA







IDIH PRODUCTS AND SERVICES (II)

3 IDIH Helpdesk

idih-global.eu/idih-helpdesk

Ad-hoc advice to RTI stakeholders from the EU and the Strategic Partner Countries on Funding Programmes and Calls that offer opportunities for international cooperation in the field of Digital Health and AHA

4 IDIH Long-term Matchmaking Platform

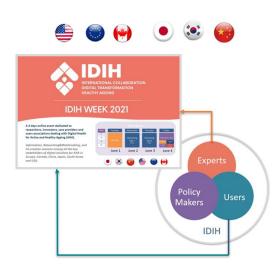
Networking among all key-stakeholders of digital solutions for AHA Register at: https://idih-week-2021.b2match.io/

 Create your online profile specifying your Area of Activity and/or expertise request/offer in the Marketplace + Schedule B2B-meetings with your potential international partners until Dec 31, 2021.

5 IDIH Week 2021 & 2022

- 4 days online event dedicated to researchers, innovators, care providers and user associations dealing with Digital Health for AHA.
- Information, Networking & Matchmaking, Co-creation sessions
- Materials available at: https://idih-week-2021.b2match.io/page-4061







> IDIH PRODUCTS AND SERVICES (III)

6 IDIH Podcast

- The Future of Ageing Actively and Happily is the podcast of the EU Project IDIH - International Digital Health Cooperation for Preventive, Integrated, Independent and Inclusive Living.
- Each episode focuses on one of these **topics**, and a strategic **region** of the world: Europe, China, Canada, Japan, South Korea, and USA.
- Available on 6 platforms

TIMING

PODCAST 1: March 2021 (Intro

HE)

PODCAST 2: July 2021

PODCAST 3: October 2021 PODCAST 4: December 2021 PODCAST 5: January 2021 PODCAST 6: March 2022

Duration: max. 25 minutes

WHERE TO LISTEN











7 IDIH Magazine

- IDIH MAG FORMAT: a full PDF version
- IDIH MAG FORMAT: a reduced HTML version
- You can just draft your article promoting events, initiatives and R&I projects at national/international level or experts/stakeholders from your organization/network, dealing with Digital Health for Active and Healthy Ageing

6 sections:

IDIH MAG

















Thank you for your attention!

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IDIH Global

https://idih-global.eu/



























IDIH Webinar | Agenda (November 5, 2021)

BACKGROUND & AIMS | IDIH project aims at enhancing international collaboration in the field of digital transformation for Active and Healthy Ageing (AHA). As part of this, one of the main activities of the project has been setting up an expert-driven "Digital Health Transformation Forum", which is expected to become a longlasting mechanism for international dialogue in digital health for AHA. The Forum consists of 4 Expert Groups, each focusing on key-topics in this domain: Preventive care, Integrated care, Independent and connected living, Inclusive living.

Expert Groups had gathered together in workshops to define potential priorities for international collaboration, to investigate collaboration pathways and provide recommendations within each of the four groups. Inclusive Design of digital solutions for Active and Healthy Ageing has been identified as a crucial aspect encompassing almost all key-priority topics identified, as such the webinar will tackle this subject.

The main objective of this webinar is to present innovative approaches and methodologies for the inclusive design of digital solutions for the Active and Healthy Ageing Domain. Therefore, in our webinar it is planned to address several critical issues, such as end-users' involvement/engagement in the design process and the methodologies and approaches to address the needs of the older people in the design process. This webinar is addressed to engineers, end-users representatives, practitioners, anthropologists, sociologists etc. that are involved in the development process of systems and tools for the older persons. The participants of this webinar will be able to discuss interesting topics with our experts, address their questions and share their experience.

AGENDA		
14.00 – 14.15	Welcome and introduction Lead by the IDIH Coordinator	
14.15 – 14.30	Inclusive Design for AHA and the Social Determinants of Health Prof. Gloria Gutman, Gerontologist, Professor/Director Emerita, Dept. of Gerontology/Gerontology Research Centre at Simon Fraser University Vancouver Campus	
14.30 – 14.45	Accessibility of digital solutions for AHA Dr. Jose Martinez-Usero, Senior project manager at Digital Europe	
14.45 – 15.00	Inclusive Digital Design for Inclusive Ageing Dr. Matthew Lariviere, Lecturer in Social Policy at the University of Bristol	
15.00 – 16.00	Q&A session, Round table and discussion with the participants Lead by ATC partner of the IDIH project	

For any need of further information or clarification on this event: idih@apre.it



Inclusive Design of Digital Solutions for Active and Healthy Ageing (AHA) Webinar

NOVEMBER 5, 2021 (14.00 - 16.00 CET)

AGENDA

Link to access the meeting: click here



This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No 826092.



INCLUSIVE DESIGN AND THE SOCIAL DETERMINANTS OF HEALTH

Gloria Gutman, PhD Simon Fraser University

Vancouver, Canada

November 5, 2021





Overview of the Presentation

- Part 1: Current and Potential Future Use/Importance of Technology By and for Seniors
- Part 2: Barriers to Technology Transfer from Research to Manufacture
- Part 3: Key Issues for Acceptance of Technology by Seniors

Key Life Domains for Applicat Technology

- Communication
- Health
- Living Environments
- Employment
- Learning
- Transportation

Source: Pew & Van Hemel (2003)



Living Environments

- Private households
- Collective dwellings
 - Supportive housing
 - Assisted living settings
 - Care facilities
 - Hospitals

Technological Developments SEU Related to Living Environments

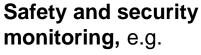
- Environmental Control (e.g. heat, light, doors, windows, etc)
- Assistive devices that compensate for motor, sensory or cognitive difficulties
- Monitor and response systems, both for emergency response to crisis situations and for early warning for less critical and for emerging problems
- Social Communication aids

SFU

Functional disability is a key determinant of moves from independent living

- In AL in USA typical resident requires assistance with 3 ADLs & approx. 50% have some cognitive impairment (Mollica, 1998)
- In NH in USA typical resident needs assistance with 4.7 ADLs and 75%-86% have cognitive impairment (Cohen & Miller, 2000)
- For every 1 in AL or NH, there are 2 equally frail living in the community. The key mediating factor is the availability of social support. Technology may also play a role in enabling people to remain in less restrictive environments/delaying AL or NH placement.





Bath overflowing, gas left on, door unlocked

Mitigating risk

Information & communication,

e.g. health advice, triage, access to self-help groups The individual in their home or wider environment

Personal monitoring:

- Physiological signs
- Activities of daily living

Improving functionality

Electronic assistive technology, e.g.

environmental controls, doors opening/closing, control of beds

Source: Barlow et al (2004)



Assistive Devices

- Mobility aids
- Cognitive orthotics these range from simple reminder systems to robotic assistants
 - Support executive function
 - Rehab/compensative technology



Communication may be:

- Between people
- From a person to a system
- From a system to a person



Internet Use by 65+ Population

- USA 42% in 2002
- 75% in 2021
 according to Pew Research Center

On-line Activities

- Stay in touch with friends & relatives 94%
- Stay current with news & events 72%
- Research health information 70%
- Make purchases online 52%
- Research other topics 51%
- Research products & services to purchase offline 49%
- Research/check stocks & investments 38%
- Play games 35%
- Genealogy Research 27%
- Access discussions 17%
- Access chat rooms 13%
- Buy/sell on eBay 12%
- Other 15%
- Source: 2002 SeniorNet survey

Social Media Use 65+ Population

- While younger age groups use a wide variety of social media including Instagram and Snapchat, the majority of social users age 65+ only use Facebook
- 2018 41% Facebook, 9% Linked in
- But in 50-64 age group 65% have a Facebook profile, 24% Linkedin, 21% Instagram

Tech Product Purchase by 65+

- 2019 AARP national online survey found that 51% of older Americans had bought some tech product in the prior year
- Smartphone (23%)
- Computer (12%)
- Smart TV (11%)
- Tablet (10%)
- Smart home device (12%)
- Wearable device (7%)



Health

Changing view of healthcare:

- From responding to disease
- To an attitude of "How can we help people to live their life well?"

Transition in healthcare delivery

- From clinic-centred model
- To community-centred model
- Since COVID-19 to telemedicine

Uses of technology include:

- Health information
- Health monitoring
- Enabling independent living

SFU

IT and Wireless Technology Aiding Elderly and Disabled

- Environmental control devices (e.g. heat, light, doors, windows)
- "Smart" homes and appliances
- Mobility aides (e.g. "smart" walkers/wheelchairs)
- Personal Emergency Response Systems (e.g. Life Line)
- Movement monitoring systems that use Global Positioning System to extend in-care monitoring systems outdoors
- Cognitive orthotics including various reminder systems, using task sequencing strategies and artificial intelligence



Care-giver Aids

- Power Assist suit— works with a computer that controls airbags (e.g. Nakamura, 2004)
- Robotics

SFU

Barriers to Technology Transfer from Research to Manufacture

- Cost especially for customization
- Lack of understanding of the market
 - Seniors are not a homogeneous group; neither are "Boomers"
 - It is important not to over-compensate for real (or imagined) physiological (and social) losses

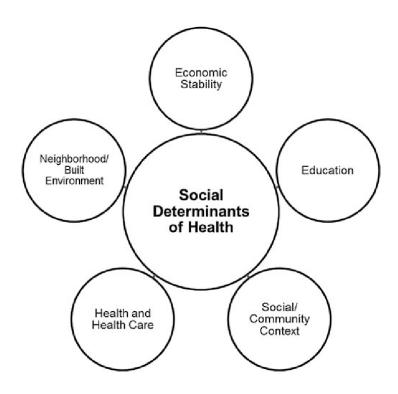


Key Issues for Acceptance of Technology by Seniors

- Accessible -- not just for wheelchair users
- Affordable
- Appropriate
- Attractive
- Acceptable -- not stigmatizing
- Alternatives

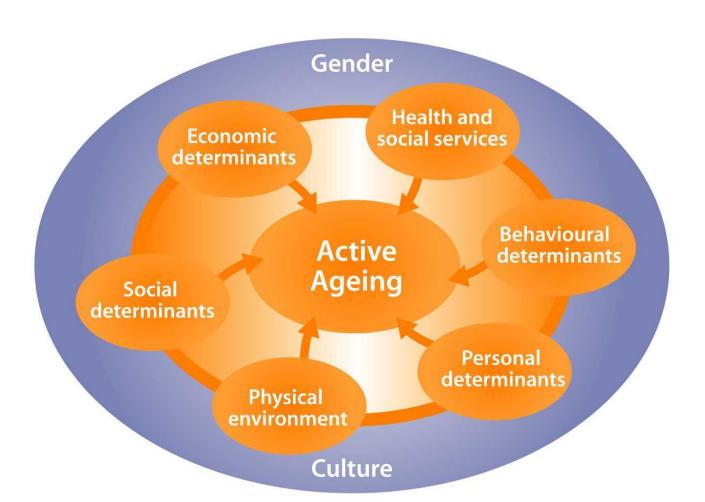


Social Determinants of Health





WHO Determinants of Active Ageing





Thank you

Gloria M. Gutman, PhD
Gerontology Research Centre
Simon Fraser University
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Accessibility of Digital solutions for AHA

Jose Usero



Catalogue of 64 digital solutions



ABOUT ∨ NEWS & EVENTS ∨ TWINNINGS ∨ RESULTS & PUBLICATIONS SUPPORT SERVICES RESOURCES ∨

Participate

DigitalHealthEurope catalogue of digital solutions supporting the digital transformation of health and care

Search	All the least program in the	A
Reset Filters Policy priorities	Alzheimer's Disease Prediction Service (ADPS) The Alzheimer's Disease Prediction Service (ADPS) employs an easy smartphone test to predict whether someone is likely to develop Alzheimer's in the next	ApneaBand and measure breathing is solution use
☐ Better data to promote research, disease prevention and personalised health and care (15)	six years, using data that has shown 94% accuracy. It will be	records brea
Citizens' secure access to and sharing of health ata across borders (4)		READ MORE »
gital tools for citizen empowerment and for n-centred care (45)		
ble	Artificial Pancreas Device System	BeyondS
es (33)	The Artificial Pancreas Device System is a system of devices that closely mimics the glucose regulating	Telemonitor providing in
No (31)	function of a healthy pancreas. Most Artificial	people living

and

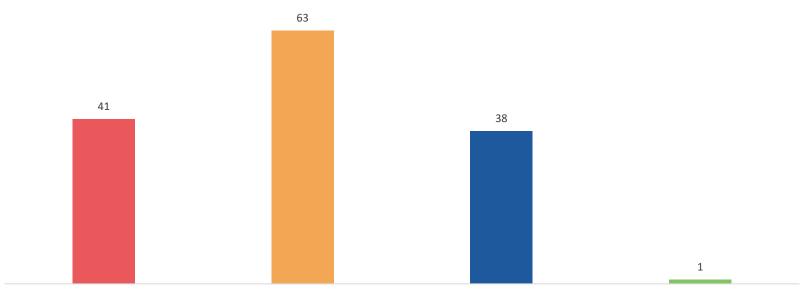
is a medical screening solution to detect re sleep apnea, a condition in which periodically interrupted during sleep. The es a non-intrusive, wearable device that athing, which is then

Silos

ring solution. The project aimed at tegrated and coordinated services for g at home and who have complex needs



User involvement



There is no evidence that user needs have There is documentation of user involvement There is documentation of the involvement There is documentation of development and been taken into consideration or of any kind during development (e.g., user surveys, focus of specific user groups (e.g., persons with of user involvement during development groups, user testing)

disabilities, the elderly, people with less knowledge of technology)

maintenance being audited in order to comply with European accessibility standards



Accessibility context

Directives

- Web Accessibility Directive
- European Accessibility Act
- Procurement directive article

Ministerial Declarations

European Commission. Ministerial Declaration on eGovernment - Tallinn declaration. 2017.

European Commission. Berlin Declaration on Digital Society and Value-Based Digital Government. 2020.



Thank you for your attention!







What do we mean by inclusive design?





Design is a futures-oriented way of thinking.

It requires us to think not only about the current context of use and people's goals but to imagine how we can do things better.





The principles of inclusive design. (They include you.)



Inclusive design...

- -Places people at the heart of design processes.
- -Acknowledges diversity and difference.
- -Offers choice where a single design solution cannot accommodate all users.
- -Provides flexibility in use.
- -Makes products satisfying or enjoyable.

Design Council, 2006.





Inclusive designers often evaluate user experience (UX) based on three principles:

- 1. Effective how well does the new thing (technology, service, etc) let us achieve our goals.
- 2. Efficient how long (time, clicks, etc.) does it take to achieve our goals.
- 3. Satisfying how enjoyable is the experience.





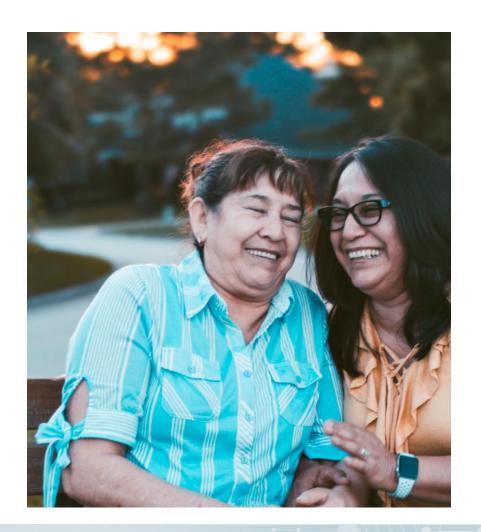
What do we mean by inclusive living?





Inclusive Living

The processes and outcomes associated with a person's meaningful involvement in all aspects of personal, familial, community, civic, and social life.







Drawing on work on wellbeing (McGregor, 2018), inclusive living outcomes can be evaluated across three domains:

- Relational social connections with family, peers, neighbourhood, community, nation, companion species, environment.
- Material access to safe and affordable housing, age-friendly/universally accessible public spaces, income/assets, infrastructure to facilitate connectivity and participation in different sociocultural occupations.
- Subjective personal sense of feeling included, affective/emotional responses to inclusion/exclusion, wellbeing.

Outcomes may be linked across many or only a single domain. For example, an older person may use ICT technology that makes them *feel* (subjective) more *connected* to family members living in a different area (relational).





Does ageing present particular challenges to inclusive living?





Social exclusion is not an age-related problem.

Ipsos Mori (2017) report on social exclusion in London highlighted people aged 15-34 more likely to feel isolated from others when compared to people aged 55+. However, there was no statistical significance when controlling for age across the life-course.

Inclusive design that informs the development of new technologies to ensure people remain connected and included may address this growing social problem across the life-course.





> THANK YOU FOR YOUR ATTENTION!

